

Partner Meeting

September 17, 2021



Welcoming our new Co-Chairs and Interim Executive Lead



Karli Farrow
Co-Chair



Sohal Goyal
Co-Chair



Ray Applebaum
Interim Executive Lead

Objectives

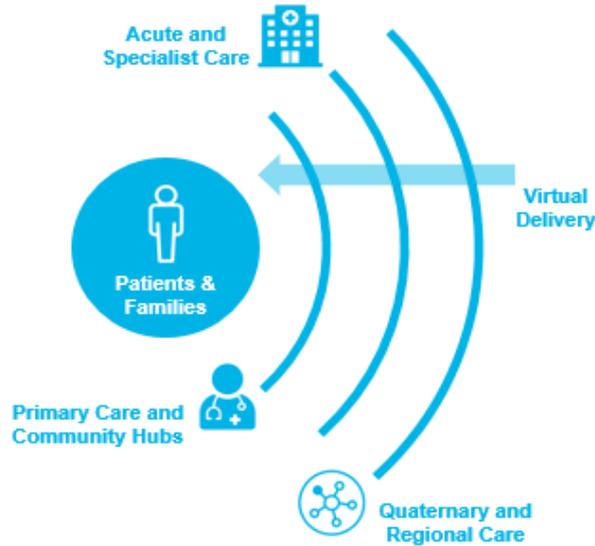
- Introduce our Collaboration Council Co-Chairs and Interim Executive Lead
- Share our evolving approach to membership
- Provide an update on Q1 activities and milestones

Mississauga Ontario Health Team - Vision & Values

Today



Tomorrow



Our Vision

Together, our vision is to improve the health of people in our community by creating an interconnected system of care across the continuum, from prenatal care to birth to end-of-life and bereavement.

Care we provide will address physical, mental, social and emotional well-being, and will be reliable, high quality and grounded in exceptional experiences and sustainability, delivering on the Quadruple Aim.

Our Values

(Based on Minister's Patient & Family Advisory Council)

Respect & Dignity
Empathy & Compassion

Accountability &
Transparency

Equity &
Engagement

Our Partnership Journey

OHT Application Phase

Organizations/individuals were invited to endorse our application to become an OHT and sign on as a member or affiliate. 90+ groups and individuals provided their support.

2019

2020

Today

Evolving Membership

Introducing an approach to membership with the goal of providing greater clarity to partners on where and how they should expect to stay involved.

Collaborative Decision-Making Agreement Development

All partners were invited to provide feedback and the team indicated we would be back with more information on membership in future.

Introducing Affiliate Membership

Eligibility to become an Affiliate Member of the OHT is open to organizations or groups that:

1. Deliver health or social services for our attributed population, or
2. Represent key sectors we know influence the social determinants of health

AND that are willing to contribute to the success of the partnership by committing time or resources (e.g. expertise, funds, people, space) to achieve the vision and goals of the Mississauga OHT.

At this time, Affiliate Membership is limited to organizations. Individual providers and other community members will be able to participate in MOHT engagement and co-design sessions so their perspectives and experiences are represented in the work of the MOHT.

What organizations can expect from Affiliate Membership

Our Commitments to Affiliate Members

- Opportunities to join engage on and support the continued development of OHT strategies and priorities
- Opportunities to join approaches to co-design and engagement sessions focused on clinical, services or digital implementation
- Opportunities to be involved in ongoing conversations about governance and representation of different sectors at our Collaboration Council

Affiliate Member obligations

- Committing to the shared vision and values of the Mississauga OHT when collaborating with the team
- Regularly declaring any conflicts of interest that may arise through work with the team
- We are not proposing membership dues; however, the partnership requires commitment and participation from partners so we are asking Affiliate Members to identify resources (e.g. expertise, funds, people, space) they would be willing to contribute in future

Defining conflict of interest

Conflict of interest can be **real, potential, or perceived**—each type can have a significant impact on the integrity and credibility of the decisions we make.

On a partnership projects, conflicts of interest can also be both **personal and organizational**.

Personal conflicts of interest:

Situations where financial, professional, or other personal considerations may compromise, or have the appearance of compromising, the judgment of an individual involved in decision-making.

Organizational conflicts of interest:

When certain groups have access to information or influence that could advantage them unfairly over others in decisions that impact financial or other interests.

Examples of conflict of interest

The OHT hosts a competitive procurement; an individual identified to sit on the selection committee has a financial relationship to one of the companies submitting a bid.

A technology vendor is invited to join a closed OHT meeting where the team shares information about their strategy, placing this company at a competitive advantage over others

One partner joins an engagement session that is not open to other similar organizations. This creates a perception of favouritism or influence that could affect credibility of a future decision-making process

Becoming an Affiliate Member

- 1 Review the Expression of Interest form, FAQ, and conflict of interest policy after this meeting and submit any questions to info@moht.ca
- 2 Join an upcoming partner webinar in October where we will respond to questions as required
- 3 Submit a completed Expression of Interest by **November 1st** to be included as an Affiliate Member while we complete our work over the coming six months
- 4 M-OHT Collaboration Council will review expressions of interest on behalf of all partners based on criteria shared today
- 5 You should expect to hear back from the team by **November 30th, 2021**.

Our Approach:

The Collaboration Council will be reviewing Expressions of Interest according to the following criteria:

Category	Description
Shared vision and values	<ul style="list-style-type: none">• Does the organization to commit to working towards the shared vision of the OHT?• Does it commit to aligning to our shared values when collaborating: Respect, Dignity, Empathy, Compassion, Accountability, Transparency, Equity & Engagement?
Service delivery	<ul style="list-style-type: none">• Does the organization deliver health or social services for our attributed population or represent key sectors we know influence the social determinants of health?
Conflict of interest	<ul style="list-style-type: none">• Has the organization declared potential conflicts of interest and do these present any concerns in relation to our conflict of interest policy?• Do they commit to regularly declaring conflicts as they arise?
Contributions	<ul style="list-style-type: none">• Are they willing in future to contribute to the success of the partnership by committing time or resources (expertise, financial, people, space, etc.) to accomplish its shared vision and goals?

Q1 Highlights



MOHT Q1 Accomplishments (April - June 2021)

- 1 Supporting Wave 3 COVID Response
- 2 Building OHT Foundations
- 3 Progressing Key Priorities

Supporting Wave 3 COVID Response



- **COVID@Home Implementation:**

- Collaboration between Primary Care, Home and Community Care Support Services, St. John's Ambulance, Heart House Hospice and Canadian Mental Health Association. Referrals accepted from Primary Care, Peel Public Health and the Hospital.



- **Contributed to COVID-19 Assessment and Testing:**

- **Cough and Flu Clinic operations:** Collaboration between Care Point Health, Summerville FHT and Credit Valley FHT
- **Trillium Health Partners** operated assessment centres



- **Supported vaccine rollout:**

- **Primary Care Vaccine rollout:** Working closely with Peel Public Health, Primary Care involved in providing Astra Zeneca, Pfizer and Moderna COVID-19 vaccines in clinics and for homebound patients
- **Trillium Health Partners** operated mass vaccination sites at University of Toronto Mississauga and Mississauga Hospital

Building OHT Foundations



- **Hired and on-boarded OHT leaders:**
 - Director
 - New Collaboration Council Co-chairs
 - Identified new interim Executive Lead to start end of July

- **Initiated recruitment for team members**
 - Senior Analyst
 - Project Managers

Progressing Key Priorities



- **Piloted pathways with COVID** for future expansion with additional populations with regional and provincial approach
- **Remote Care Monitoring proposal submitted** to increase access and enhance monitoring and experience for patients with COVID-19 and those needing palliative approach to care
- **Launched approach to Anti-Black racism and health equity** in the community with partners
- **Confirmed approach to Palliative Strategy** with partners

Meeting Wrap-Up