

Date: Monday, August 17, 2020
To: Primary Care Providers – Mississauga, Central Region
From: Mississauga OHT Primary Care Members

Supporting Primary Care in Mississauga for COVID-19 Wave 2

COVID-19 has been an unprecedented challenge to primary care and its foundational role within the healthcare system. Moving forward, a more integrated system will be critical to ensure we are able to successfully navigate the upcoming Flu season and COVID-19 Wave 2.

In Mississauga, our vision is to partner with you to improve the health and wellbeing of our patients. We are aiming to integrate key sectors of the health system such as acute care, primary care, along with home and community care for the purpose of improving services for both the patients and providers in our community. The timing of the COVID-19 pandemic presented a challenge in delivering on this vision of integration.

As we prepare for the upcoming Flu season and COVID-19 Wave 2, the Mississauga-OHT (M-OHT) would like to explore how we can best work together to support all primary care providers in Mississauga. We believe that an integrated system that is collaboratively built will best serve all providers in our community.

There are a number of potential areas where we would like to engage and provide collaborative support with our primary care community, including:

- Centralized and Organized Communication to Primary Care
- Secure and Continuous PPE Supply for Primary Care Offices
- Support of Infection Prevention and Control (IPAC) within Primary Care Offices
- Development of Centralized ILI/Symptomatic Clinic
- Support of Virtual Care Development/Optimization within Primary Care Offices

We hope you will join with us as we explore these domains and other areas where we might be able to support each other during this unprecedented time. As a practicing Primary Care Physician in Mississauga, your input, feedback and participation in this planning is critical to its success.

If you are interested in being involved in this planning, have questions about these initiatives, or would simply like to be informed about these plans as they develop, please contact us at primarycare@moht.ca.

Thank you for all that you do for our community. We look forward to your response and to the opportunity for us to work and plan together as we address the ongoing COVID-19 and system challenges we are all facing.

Thank you very much for joining us in this journey.

Yours Sincerely,

Mississauga OHT Primary Care Members

Care Point Health

Credit Valley
Family Health Team

Summerville
Family Health Team