

## Mississauga Health: Community Health Advisory Network

### Role Description

#### What is Mississauga Health?

In 2019, the Ministry of Health announced Ontario Health Teams, a new model of integrated care delivery that will enable patients, families, communities and health care providers to work together as a team to deliver coordinated services.

Mississauga's Ontario Health Team, Mississauga Health, is a partnership of local health care organizations and providers who are committed to ensuring patients, families and caregivers in the Mississauga community have better and more seamless access to care they need when and where they need it. Together, our vision is to improve the health of people in our community by creating an interconnected system of care that follows the patient journey.

#### What is the Community Health Advisory Network?

The Community Health Advisory Network (CHAN) is essential to the success of Mississauga Health (MH). The CHAN will ensure that the diverse voices and perspectives of patients, clients, caregivers, and their support networks are represented and provide guidance in the creation of an inclusive and connected care system.

#### Objectives of the Community Health Advisory Network:

- To help the Mississauga Health team in determining how best to engage with people in the community:
  - Informing engagement approaches that are inclusive, anti-racist and trauma-informed (e.g. physical, emotional, mental);
  - Providing feedback and share input from existing community groups and diverse voices.



- To better understand the perspective of people living in the Mississauga community and the patient voice:
  - Bringing lived experiences and diverse perspectives to the conversations and providing insight on the population Mississauga Health serves.

### **How the CHAN will support the growth and success of Mississauga Health:**

- *Inform Mississauga Health's strategy:* Listening and learning from the perspective and experiences of community members, patients and caregivers to inform the work within Mississauga Health.
- *Build Trust and Community Networks:* Helping with communication between Mississauga Health and individuals and groups in the community.
- *Improved Communication to the Community:* Providing guidance to the development of approaches to reach community members.

### **What is expected of Community Health Advisory Network members?**

- Meet once a month for 1hr to 1 1/2hrs to share your experience and those of your communities
- Make recommendations to help make our care system better for all
- Review or help to create resources and materials
- Help the Mississauga Health team in its engagement with diverse communities
- Encourage members of our local communities to get involved in opportunities such as focus groups and surveys

*Note: Until further notice, meetings will be held online.*

